

FRAUD & SAFETY POLICY

Last Updated: December 2024

1. Purpose

Speech Therapy Near Me is committed to maintaining a safe, trustworthy environment. This Fraud & Safety Policy outlines how we detect, investigate, and address fraudulent, misleading, or dangerous Provider profiles.

2. Self-Reported Information

Provider profiles are self-reported. We do not proactively verify all licenses or credentials. However, we reserve the right to investigate suspected fraud.

3. Fraud Detection Methods

We may use automated tools and manual review to detect:

- Impersonation or stolen identities
- Fake names, photos, or credentials
- AI-generated or bot profiles
- Misleading claims regarding licensure or expertise
- Dangerous or illegal content
- Spam or malicious content

We may conduct:

- Reverse image searches
- Pattern detection for suspicious text
- Public verification of licensure links
- Identity confirmation requests when necessary

4. User Reporting

Users may report profiles for:

- Fraud or misrepresentation
- Inappropriate or harmful content
- Unlicensed practice
- Suspicious behavior

Reports trigger a safety review.

5. Verification Requests

If concerns arise, Providers may be asked to supply:

- Proof of identity
- Proof of licensure (public board link)
- Confirmation that uploaded photos belong to them

Failure to respond may result in temporary or permanent profile removal.

6. Grounds for Removal

We may remove or suspend profiles for:

- Fraudulent or misleading claims
- Impersonation or stolen identities
- Unlicensed practice or regulatory violations
- Inappropriate, harmful, or unsafe content
- Harassment or abusive behavior
- Failure to comply with verification requests

7. No Clinical Oversight

Our safety reviews focus solely on preventing fraud and maintaining platform integrity.

We do not evaluate:

- Clinical competence
- Treatment methods
- Medical accuracy
- Therapeutic outcomes

8. Appeals

Providers may appeal profile removal. Appeals must include evidence addressing the reason for suspension.

9. Updates to this Policy

This Policy may be modified at any time. Continued use of the Service indicates acceptance.

10. Contact Information

For questions or safety reports, please [contact us through our website](#).